



## PRESCRIBED INFORMATION RELATING TO TENANCY DEPOSITS

The landlord or letting agent protecting this tenancy deposit must give Prescribed Information to all tenants at the property in accordance with The Housing (Tenancy Deposits) (Prescribed Information) Order 2007. They must do this within 30 days of receiving the deposit from the tenant. It informs the tenant about the deposit protection measures the landlord or letting agent has taken, the scheme contact details, and procedures that apply regarding the protection and return of the deposit.

The landlord or letting agent must provide a copy of The DPS terms and conditions to the tenant with this form. This can be downloaded from [www.depositprotection.com](http://www.depositprotection.com).

*The DPS has provided this document by way of information only. The DPS accepts no liability for its contents. It's the Landlord(s) responsibility to ensure it is accurate and given to the tenant (or tenants) within 30 days of receipt of the deposit. They should also give the tenant the opportunity to review and sign this document.*

To: (insert names of all tenants and any other person (third party) paying a tenancy deposit on behalf of a tenant)


### Tenancy details

Tenancy address:

Deposit amount:

### Landlord or letting agent's details:

Name:	
Address:	
Telephone:	
Email:	
Fax:	

### Contact details

Your deposit is protected with The Deposit Protection Service (The DPS). They are approved by the Ministry of Housing, Communities and Local Government for this purpose. Here's how you can contact them if you need to.

**by post:**

**The DPS**  
The Pavilions  
Bridgwater Road  
Bristol  
BS99 6AA

**Call:**

**0330 303 0030**

**Email:**

**[contactus@depositprotection.com](mailto:contactus@depositprotection.com)**

**Website:**

**[www.depositprotection.com](http://www.depositprotection.com)**

### How the scheme works

*Information supplied by the Scheme Administrator to the Landlord explaining the operation of the provisions contained in the statutory scheme.*

*Please see section 3 of The DPS Custodial Terms and Conditions*

## Deposit repayment

Information on the procedures applying for the release of the deposit at the end of the tenancy, including where either the Landlord or the Tenant can't be contacted.

Please see section 14-19 of *The DPS Custodial Terms and Conditions*

## Deposit disputes

Procedures that apply under the Scheme where the Landlord and the Tenant dispute how the deposit should be repaid, and the facilities available to resolve a dispute without recourse to litigation.

The DPS Dispute Resolution Service is a free, straightforward way of resolving deposit disputes at the end of a tenancy. The alternative option is to go through the courts, which can be costly and take a long time.

When using this service, your dispute will be reviewed by a legally-trained adjudicator. They'll review the evidence you and your tenant provide and issue a detailed decision within 28 days.

Please see section 20-23 of *The DPS Custodial Terms and Conditions*

## Tenant details

Add this information for all tenants in the tenancy.

	Tenant 1	Tenant 2	Tenant 3	Tenant 4	Tenant 5
Name:					
Address:					
Telephone;					
Email:					
Fax:					
Contact address to be used by The Landlord at the end of the tenancy:					

It's the responsibility of each tenant to advise The DPS of any changes to their contact details, including providing forwarding contact details and address at the end of the tenancy.

